# Consumer Confidence Report Certification Form: 18 (updated with electronic delivery methods)

(suggested format)

CWS Name: _	DELTA RAIN @ WELLSGATE	3
PWSID No: _	0360068	
The community been distribute system certifies	ty water system named above hereby coned to customers (and appropriate notices	of availability have been given). Further, the eport is correct and consistent with the compliance
Certified by:		
Name: REE	BECCA E FAVRE	
Title: OFF	FICE MGR	
Phone #:662	FICE MGR 2-934-5602	Date:
	all items that apply.	
CCR was	s distributed by mail.	
CCR was	s distributed by other direct delivery met	thod. Specify direct delivery methods:
78	Mail – notification that CCR is avai	ilable on website via a direct URL
10	X Email – direct URL to CCR	
8	Email – CCR sent as an attachment	t to the email
8	Email – CCR sent embedded in the	email
8	Other:	
If the C	CCR was provided by a direct URL, plea	se provide the direct URL Internet address:
www	http://www.deltarain2.net/deltarain	n2/CCR_2019.html
If the C delivery		describe how a customer requests paper CCR
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posting the CCR on the Internet at www. http://www.deltarain2.net/deltarain2/CCR_2019.htm
mailing the CCR to postal patrons within the service area (attach a list of zip codes used)
advertising availability of the CCR in news media (attach copy of announcement)
publication of CCR in local newspaper (attach copy)
posting the CCR in public places (attach a list of locations)
delivery of multiple copies to single bill addresses serving several persons such as: apartments, businesses, and large private employers
delivery to community organizations (attach a list)
electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
(for systems serving at least 100,000 persons) Posted CCR on a publicly-accessible Internet site at
 the address: www.

**Boil Water Notice** Account # Pay Options Billing Policy Home Your Main Water Shutoff Valve **Grinder System** Grinder Q & A's **Builders Page Grinder Maintenance Grinder Pics** Irrigation Schedule **Bulletin Board Emergency Prepardness** CCR 2019 Grinder Flyer

# Consumer Confidence Report

2019

DELTA RAIN @ WELLSGATE

Published 06/29/2020

2019 Delta Rain @ Wellsgate Consumer Confidence Report

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

Your water source is the Meridian Upper Wilcox Aquifer.

Source water assessment and its availability

Inadequately treated water may contain disease-causing organisms. these organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:

microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

If you have any questions regarding this report or your water quality, please contact us at 662-934-5602. We want our valued

customers to be informed about their water. One way to help is when a sample bottle is left at your front door, follow the attached instructions and leave the filled sample bottle and signed sheet at your front door the next morning for pickup.

Remember, the results from these samples are reported to you and your neighbors. By not following the sampling instructions, results could be misleading. This helps to insure all samples are delivered to the lab for accurate testing.

Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference try one today and soon it will become second nature.

- 1. Take short showers a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- 2. Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- 3. Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- 4. Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- 5. Water plants only when necessary.
- 6. Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- 7. Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- 8. Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- 9. Visit <u>www.epa.gov/watersense</u> for more information.

#### Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- 1. Eliminate excess use of lawn and garden fertilizers and pesticides they contain hazardous chemicals that can reach your drinking water source.
- 2. Pick up after your pets.
- 3. If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- 4. Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed

Team.

6. • Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

Delta Rain:

We at Delta Rain strive for the highest level of water and sewer service provided. We appreciate serving you and your family. Please refer to our website for information about your water, sewer, and grinder system at www.deltarain2.net.

Significant Deficiencies

During a sanitary survey conducted on 6/1/2011, the Mississippi State Department of Health cited the following significant deficiency(s): Inadequate internal cleaning /maintenance of storage tanks

Corrective actions were completed and closed 03/31/2019.

During a sanitary survey conducted on 6/17/2014, the Mississippi State Department of Health cited the following significant deficiency: Condition of Source Facilities. Corrective actions: This system has had enforcement actions and is under a Consent Agreement issued by MSDH to correct the deficiency by 12/31/2020.

During a sanitary survey conducted on 6/17/2014, the Mississippi State Department of Health cited the following significant deficiency: No approved emergency response plan or vulnerability analysis (updated annually). Corrective actions: This system has had enforcement actions and is under a Consent Agreement issued by MSDH to correct the deficiency by 12/31/2020.

During a sanitary survey conducted on 6/19/2017, the Mississippi State Department of Health cited the following significant deficiency: Failure to meet water supply demands (overloaded by serving greater than 100% capacity). Corrective actions: This system is under a Consent agreement with the MSDH to complete corrective actions by 12/31/2020.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Delta Rain @ Wellsgate is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods,

and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

## Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

	MCLG or MRDLG	TT, or	Detect in Your Water	R	age							
Contaminants				Low		Date 1	Violation			Typical Searce		
Disinfectants & Disinfection By Freds	cts			-								
There is convincing evidence that additi	on of a disi	nfoctant i	necessary fo	r cont	nd of mic	robial con	taminant	)				
Chlorine (sa CU) (ppm)	4	4	- 1	.9	1	2019	No	Water additive used to control microbes				
Inorganic Contaminants												
Cyuride (pph)	200)	200	15	NA	NA	2019	No	Discharge from plastic and fertilizer factories, Discharge from steed metal factories				
Fluverde (ppm.)	- 4	4	1	NA	NA	2019	No	Experience of natural deposits, Winter address which promotes strong toeth, Discharge from fertilizer and		additive which promotes strong torth, Discharge from fertilizer and aluminum factories		
Nitrate [measured as Nitrogen] (ppm)	10	10	.36	NA	SA	2019	No	Rustoff from fertilizer use, Leaching from septic tanks, sewage, Erosion of natural deposits				
Contaminanto	MCLG	AL.	Year Water	Samp		# Samples sceeding AL	Exceeds AL	Typical Suuruo				
Inorganic Contaminants												
Copper - action level at consumer tape (ppm)			1.3	1.3	2	2017		0	No	Corrossen of household plumbing systems, Econom of natural depoints		
Lead - action level at consumer saps (pph)			0	15	2.6	2012		0	No	Corrosion of household plumbing systems, Fronten of natural deposits		

### Important Drinking Water Definitions

Term

Definition

MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MNR: Monitored Not Regulated

MPL: State Assigned Maximum Permissible Level

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